

Scope of Work for Coolcentric Professional Services

Date: January 15, 2010

Applicable Services: SPNW01

Description of Service: Scheduled Preventive Maintenance Service

Scope of Work:

1. Visually inspect all Coolcentric branded equipment.
2. Verify proper operation of the Coolant Distribution Unit (CDU) confirm factory settings, adjust site specific parameters and check all air bleed points.
3. Verify proper operation of the Rear Door Heat Exchanger (RDHx), lightly vacuum coil as needed and check air bleed points.
4. Review CDU Event Log for predictive maintenance purposes.
5. Back flush CDU Primary and secondary (if equipped) water filters.
6. Refill CDU water make-up reservoir with treated water (if available) as needed.
7. Service limited to Continental US and Canada.
8. Number of units to be commissioned not to exceed quantities stated in the quoted service description.
9. Service is conducted as a single deployment by a Coolcentric field technician, multiple dispatches are not provided.
10. Service is conducted during normal business hours. Customer must provide reasonable access to the facility during this time.
11. Prior to confirming dispatch schedule, customer will be alerted if non-critical firmware updates are available. Firmware upgrades typically require a CDU shutdown for 15 minutes or less and may be declined at the customer's option.
12. Allow two weeks for scheduling of dispatch.