



**To obtain service, contact Coolcentric at  
+1 877.248.3883 (USA & Canada – Toll Free)  
or +1 508.203.4690 (Direct Dial International)**

### **LIMITED PRODUCT AND SERVICE WARRANTY**

*This Warranty covers the Products sold and Services rendered by Coolcentric, a Division of Vette Corp. It supplements the Master Purchase and Continuing Services Terms & Conditions which apply to Purchase Orders accepted by Coolcentric/Vette Corp. Capitalized terms used and not defined in this Warranty have the meanings set forth in those Terms and Conditions.*

#### **Coverage**

Rear Door Heat Exchangers (RDHx)	<b>3 Years Parts Only, Repair or Replace</b> <i>Extended warranty &amp; preventive maintenance programs available</i>
Hose Kits	<b>3 Years Parts Only, Repair or Replace</b> <i>Extended warranty program available</i>
Sidecar Heat Exchanger	<b>1 Year Parts Only, Repair or Replace</b>
External Manifolds	<b>1 Year Parts Only, Repair or Replace</b>
Coolant Distribution Units (CDU)	<b>1 Year Parts Only, Repair or Replace</b> <i>Extended warranty &amp; preventive maintenance programs available</i>
Treated Cooling Fluids	<b>1 Year, Chemical Composition Only</b> <i>Must be filled &amp; commissioned by Coolcentric</i>

Except as specifically set forth above, Coolcentric Products have a *1-Year Parts Only Limited Warranty*.

This Warranty does not apply if unapproved water treatments are used with any of the Coolcentric products.

## **Warranty**

Coolcentric warrants that the Products will operate in accordance with the Applicable Specifications for such Products and will be free from defects in materials and workmanship, provided that the Products are applied, installed and maintained in accordance with Coolcentric's Documentation. Coolcentric also warrants that the Licensed Software will perform substantially in accordance with the Applicable Specifications and that the media on which the Licensed Software is furnished will be free from defects in materials and workmanship when properly used.

If a Product or Licensed Software does not perform in accordance with this Warranty, the Customer must promptly notify Coolcentric, specifying the non-performance in reasonable detail. Following Coolcentric's verification of non-performance with this Warranty, Coolcentric will, at its sole discretion, repair, replace or make appropriate adjustment to the non-performing Product(s) or Licensed Software.

Coolcentric warrants that the Services performed under a Purchase Order shall be performed in accordance with recognized professional standards customary in the industry in which the Services are being performed. Should the Services performed by Coolcentric fail to comply with such standards, Coolcentric agrees to re-perform such deficient Services at no cost to Customer. Coolcentric's total aggregate liability from any and all claims arising out of or in connection with its Service warranty hereunder, shall be limited to those claims of which Coolcentric has received written notification within thirty (30) days following the completion of the specific Services giving rise to the claim and shall not exceed the compensation received by Coolcentric for the specific Services giving rise to such claim.

## **Returns**

In certain instances, Coolcentric may issue a Return Materials Authorization (RMA) number for replacement parts with freight paid by Coolcentric. Coolcentric will not assume any labor associated with the return or replacement of the Product. Items returned against an RMA must have the RMA number clearly displayed on the outside of the box. Coolcentric's technical support staff will provide a shipping address for the item to be returned. Coolcentric will perform any warranty obligations within a reasonable period of time after receiving the returned Product, unless cross-shipping is agreed to by Coolcentric staff.

## **Duration**

This Warranty shall cover Products and related Services for the stated Warranty duration after commissioning by Coolcentric but in no case more than the stated warranty duration plus six months from delivery of such Products to the Customer. This

Warranty shall cover Licensed Software for a period of sixty (60) days after the date of delivery to the Customer.

### **Exclusions from Warranty**

1. This Warranty is not a warranty of satisfaction.
2. This Warranty does not apply to conditions resulting from the Product(s) being altered, abused, misused, damaged by accident or negligence; being repaired without Coolcentric's authorization; or not being maintained properly in accordance with Documentation provided with the Product.
3. This Warranty does not apply to conditions resulting from the use of unapproved water treatment or cleaning solutions, as described in the Documentation.
4. This Warranty does not apply to conditions resulting from improper use or installation by the Customer or anyone else outside of Coolcentric's control.
5. This Warranty does not apply to conditions resulting from improper material modifications made to the Product(s) by the Customer or a third party.

### **Exclusion of Incidental & Consequential Damages**

COOLCENTRIC IS NOT RESPONSIBLE FOR ANY SPECIAL, ENHANCED, PUNITIVE, ECONOMIC, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM BREACH OF THIS WARRANTY, WHETHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. COOLCENTRIC IS NOT RESPONSIBLE FOR ANY DIRECT MATERIAL OR INDIRECT FINANCIAL LOSS ASSOCIATED WITH A LIQUID RELEASE OF ANY TYPE, REGARDLESS OF CAUSE.

### **Miscellaneous**

This Warranty is in lieu of all other warranties, express or implied, including the implied warranties of merchantability, satisfaction or fitness for a particular purpose.

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you.

Limited Warranty gives you specific legal rights. You may also have other rights which vary from state/province to state/province.

Vette Corp and Coolcentric are registered trademarks of Vette Corp. All trademarks are property of their owners.